

Route Guide & Hazard Awareness

CITY HALL - LONDON BRIDGE - ELEPHANT & CASTLE BURGESS PARK - PECKHAM - EAST DULWICH - **NEW CROSS**





THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

CHANGEOVER | NEW CROSS ROAD

Changeovers will take place at either New Cross Garage or at the Jerningham Road stand. Please check your duty card for instructions. *Always communicate in advance with iBus if you are late for any reason.*



Route N343 is a low frequency route. In terms of our performance, it is very important that you are no more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

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ROUTE N343 MAP PECKHAM AND NUNHEAD L F B **DEPTFORD** PARK LIGHT RUN ROUTE TO AND FROM TRAFALGAR SQUARE NEW CROSS **PECKHAM** NEW CROSS GATE STATION NEW CROSS PECKHAM BUS STATION L F B **PECKHAM** NEW CROS QUEEN'S ROAD AND THE ROLL OF TH PECKHAM JERNINGHAM STREET (A202 NEW CROSS BUS GARAGE PECKHAM ĊН NUNHEAD FRENDSBURY RD **CEMETERY** EAST ULWICH TAVERN CLOCK **DULWICH** COMMON

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT LOG OFF IBUS IMMEDIATELY IF RUNNING LIGHT

TO TRAFALGAR SOUARE NORTHUMBERLAND AVE

- From New Cross garage, exit and then turn left onto New Cross Road A2
- Keep right and at traffic light, follow road right onto New Cross Road **A2**
- Continue ahead onto Old Kent Road (past McDonald's on the left) A2
- At Bricklayers Arms one-way system, take 1st exit onto New Kent Road A2
- At Elephant and Castle, take 3rd exit onto St George's Road A302
- Keep left and at traffic light follow road left onto Westminster Bridge Road **A302**
- Continue ahead on Westminster Bridge Road (past Lambeth North station) A302
- Turn left onto Westminster Bridge Road and take exit onto Westminster Bridge
- At traffic light, turn right onto Parliament Street (past Big Ben) A3212
- Continue ahead onto Whitehall A3212
- Turn right onto Whitehall Place and left onto Northumberland Ave to stand

FROM TRAFALGAR SQUARE NORTHUMBERLAND AVE

- At stand, continue ahead on Northumberland Ave
- At traffic light, turn left onto Whitehall A3212
- Continue ahead onto Parliament Street A3212
- At traffic light, turn left onto Bridge Street and onto Westminster Bridge Road
- At traffic light, take 2nd exit onto Westminster Bridge Road A302
- At St George's Circus follow the road right onto London Road A201
- At Elephant & Castle one-way system, take 2nd exit onto New Kent Road A2
- Use the centre flyover onto Old Kent Road A2
- Continue ahead onto Old Kent Road (past Tesco's on the left) A2
- Continue ahead onto Old Kent Road A2
- Continue ahead onto New Cross Road A2
- At traffic light, turn left into New Cross Sainsbury's loop and exit
- At traffic light, turn right onto New Cross Road A2
- Turn left onto Pepys Road to New Cross garage



ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

TO TRAFALGAR SQUARE NORTHUMBERLAND AVE

- At stand, continue ahead on New Cross Road A2
- 🖕 After bus garage, turn left onto Pepys Road
- 🔶 At roundabout, take 3rd exit onto Pepys Road
- 🖕 At roundabout, take 2nd exit onto Avignon Road and onto Frendsbury Road
- At junction, turn right onto St Norberts Road
- At junction, turn right onto Brockley Way
- 🖕 At junction, turn left onto Ivydale Road and right onto Cheltenham Road
- Continue ahead onto Peckham Rye
- 🍦 At traffic light, continue ahead onto Peckham Rye
- At traffic light, turn left onto East Dulwich Road A2214
- At traffic light, turn right onto Peckham Rye
- At traffic light, follow road left onto Rye Lane (buses only)
- At traffic light, continue ahead onto Rye Lane (next to KFC)
- At traffic light, turn left onto Peckham Road A202
- Turn right onto Southampton Way (after old petrol station) B217
- At 2nd traffic light, turn right onto Cottage Green
- Follow the road left onto Wells Way
- At junction, turn right onto Albany Road **B214**
- At traffic light, turn left onto Thurlow Street and onto Flint Street
- Follow the road left onto Rodney Road and onto Heygate Street
- At traffic light, turn right onto Walworth Road A215
- At junction, turn right onto Newington Butts A3
- At Elephant & Castle, take 3rd exit onto Newington Causeway A3
- Continue ahead onto Borough High Street A3 (Borough station on the left)
- At traffic light after railway bridge, turn right onto Station Approach
- 🖕 Follow one-way system onto Bay B, London Bridge Bus Station
- Exit bus station onto London Bridge Street and turn left onto Borough High St
- At traffic light, turn right onto Southwark Street A3200
- At traffic light, continue ahead onto Stamford Street A3200
- At Waterloo IMAX roundabout, take 3rd exit onto Waterloo Bridge A301
- Keep left and continue onto Lancaster Place A301
- At traffic light, turn left onto Strand A4
- At traffic light, turn left onto Whitehall A3212
- After alighting stop, take 2nd left onto Whitehall Place and follow map to stand

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT PLEASE ENSURE YOU USE YOUR **RIBAS KEY** ON EVERY TRIP

TO NEW CROSS GATE

- At **stand**, continue ahead on Northumberland Avenue
- At traffic light, continue ahead and circumnavigate roundabout (4th exit)
- At traffic light, turn left onto Trafalgar Square A400
- At traffic light, turn right onto Duncannon Street and onto Strand A4
- Follow road to the left onto Aldwych (east and west arm) A4
- At traffic light, turn right onto Strand and left onto Lancaster Place A4
- Continue ahead onto Waterloo Bridge A301
- At Waterloo IMAX roundabout, take 1st exit onto Stamford Street A3200
- At traffic light, continue ahead onto Southwark Street A3200
- At traffic light, turn left onto Borough High Street A3
- At traffic light after railway bridge, turn right onto Station Approach
- 🖕 Follow one-way system onto Bay B, London Bridge Bus Station
- Exit bus station onto London Bridge Street and turn left onto Borough High St
- Continue ahead on Borough High Street A3 (next to Borough station)
- Continue ahead onto Newington Causeway A3
- At Elephant & Castle, follow road right onto Elephant & Castle A3
- Continue onto Newington Butts A3
- At traffic light, turn left onto Walworth Road A215
- At traffic light, turn left onto Heygate Street and onto Rodney Road
- Continue ahead onto Flint Street and onto Thurlow Street
- At junction, turn right onto Albany Road B214
- At traffic light, turn left onto Wells Way
- At traffic light, turn left onto Southampton Way
- At junction, turn left onto Peckham Road A202
- After Peckham bus station, turn right onto Clayton Road A2215
- At roundabout, take 2nd exit onto Hanover Park
- 🖕 At traffic light, turn left onto Rye Lane and onto Peckham Rye (east arm)
- oTurn left onto Peckham Rye and continue ahead onto Cheltenham Road
- Follow the road left on Ivydale Road
- Turn right onto Merttins Road (next to St Antony & St Silas Church)
- Continue ahead onto Brockley Way and turn left onto St Norberts Road
- Turn left onto Frendsbury Road (2nd road after Co-op on left)
- Continue ahead onto Avignon Road and take 2nd exit onto Pepys Road
- 🖕 At roundabout, take 2nd exit onto Jerningham Road
- Continue ahead on Jerningham Road to stand

TRAFALGAR SQUARE

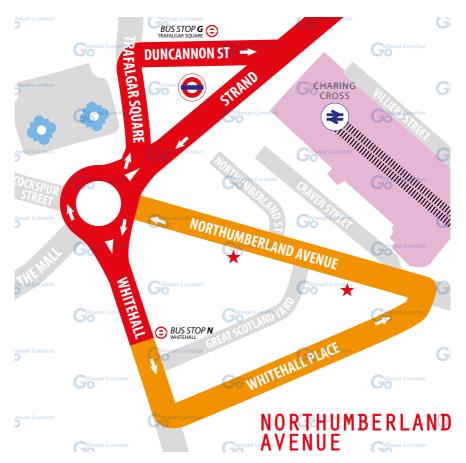
TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE

From New Cross. Proceed from Whitehall via Whitehall Place and Northumberland Avenue to stand. Set down on Whitehall at BUS STOP N.

Towards New Cross. Depart via Northumberland Avenue, Charing Cross, Trafalgar Square (South Side) and Trafalgar Square (East Side) to Duncannon Street. Pick up on Duncannon Street at BUS STOP G.

Public stand for four buses on south side of Northumberland Avenue in 2 parts. No more than 2 buses on Route N343 should be scheduled to stand at any one time. **Blind display:** TRAFALGAR SQUARE.



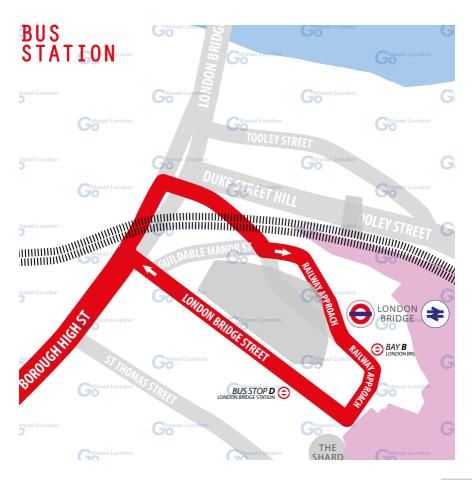
LONDON BRIDGE TURNING POINT

PLEASE CHECK TRIP NUMBER ON ETM BEFORE DEPARTING

From New Cross. Proceed from Bay B via London Bridge Bus Station. Set down in Bay B at *BUS STOP B*.

Towards New Cross. Depart to London Bridge Street. Pick up in London Bridge Street at *BUS STOP D*.

Turning point only - buses must not stand. **Blind display:** *LONDON BRIDGE*.



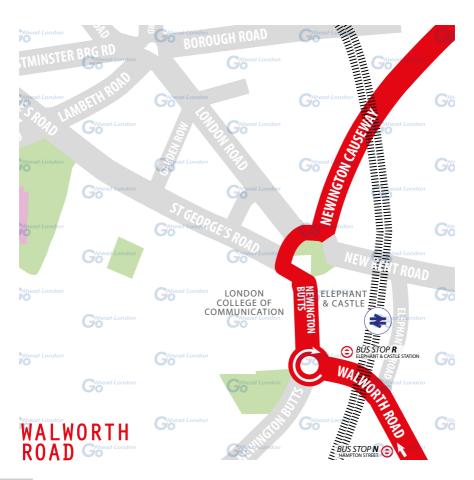
ELEPHANT & CASTLE TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

From New Cross. Proceed from Walworth Road. Set down on Walworth Road at BUS STOP N.

Towards New Cross. Depart to Walworth Road. Pick up in Walworth Road at BUS STOP R.

Turning point only - buses must not stand. Blind display: **ELEPHANT & CASTLE**.



PECKHAM BUS STATION CURTAILMENT POINT

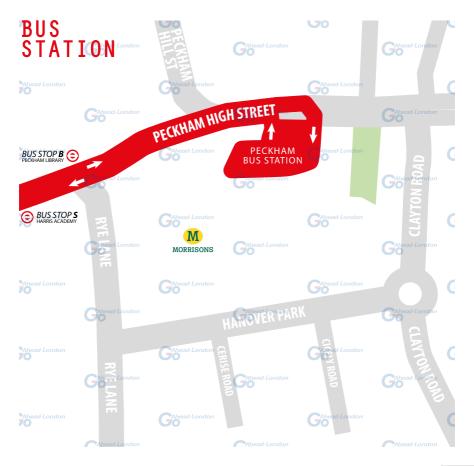
TURNING POINT ONLY. BUSES MUST NOT STAND.

From Trafalgar Square. Proceed from Peckham High Street via Peckham Bus Station and Peckham High Street. Set down on Peckham High Street at BUS STOP B.

Towards Trafalgar Square. Pick up on Peckham Road at BUS STOP S.

Turning point only - buses must not stand.

Blind display: PECKHAM.



PECKHAM BUS STATION

CURTAILMENT POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

From New Cross. Proceed from Rye Lane via Hanover Park, Clayton Road, Peckham High Street, Peckham Bus Station and Peckham High Street. Set down in Rye Lane at *BUS STOP U*.

Towards New Cross. Depart to Clayton Road. Pick up on Clayton Road at *BUS STOP K*.

Turning point only - buses must not stand. **Blind display:** *PECKHAM.*



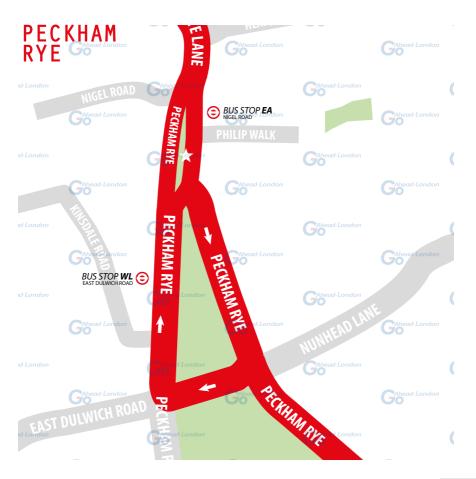
PECKHAMCURTAILMENT POINT

PLEASE CHECK TRIP NUMBER ON ETM BEFORE DEPARTING

From Trafalgar Square. Proceed from Rye Lane via Peckham Rye to stand. Set down on Rye Lane at *BUS STOP EA*.

Towards Trafalgar Square. Depart via Peckham Rye, Peckham Rye (East Side) and East Dulwich Road to Peckham Rye. Pick up in Peckham Rye at **BUS STOP WL.**

Public offside stand on west side of Peckham Rye East. **Blind display:** *PECKHAM RYE*.



NEW CROSS GATE

TERMINUS POINT

ENGINE OFF WHILSTATTHE STAND

SWITCH THE

From Trafalgar Square. Proceed from Jerningham Road via New Cross Road to stand. Set down on St Jerningham Road at BUS STOP N.

Towards Trafalgar Square. Depart to New Cross Road. Pick up on New Cross Road at BUS STOP K.

Public stand for one bus at rear of bay in New Cross Road, west of junction with entrance to New Cross Bus Garage. Blind display: NEW CROSS GATE.



FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

VOLUME OF PEDESTRIANS | JERNINGHAM ROAD

Extreme care and caution when departing from the stand and joining New Cross Road. Check nearside parked vehicles as well as oncoming traffic from the right-hand side. Look out for cyclists and pedestrians.

LOW TREES | JERNINGHAM ROAD BUS STAND

Tree branches may have grown, caution when accessing the bus stand at an angle. **Do not mount the kerb** when parking.

PEDESTRIANS CROSSING | NEW CROSS GARAGE

Pedestrians crossing where there is no designated crossing. Be aware of pedestrians and drive with care and caution. Allow buses leaving and entering the garage.

PEDESTRIANS | NEW CROSS ROAD / PEPYS ROAD

Pedestrians crossing. Extreme care and caution when turning into Pepys Road.

VARIOUS HAZARDS | PEPYS ROAD

Width restriction, overhanging trees at seasonal times. Take care and caution, be aware of pedestrians and cyclists. Slow down, speed limit is 20 mph. Tree branches may have grown and need trimming, caution when serving bus stops at an angle.

SCHOOL CHILDREN | PEPYS RD JUNC JERNINGHAM ROAD

Roundabout and pedestrians/students crossing. During peak/school operation times, drive with care and caution. Tight turning around the roundabout.

VOLUME OF PEDESTRIANS | PEPYS ROAD

Haberdashers School, high volume of students during school days. Look out for school children crossing where there is no designated crossing.

ROAD LAYOUT/NO PRIORITY | AVIGNON ROAD

Awareness and planning and read road ahead be ready to stop.

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

SINGLE LANE TRAFFIC | IVYDALE ROAD

No priority. Care and caution and beware of traffic approaching from the station.

ROAD LAYOUT | IVYDALE ROAD JUNC CHELTENHAM RD

Following road layout measures, there is now only room for one vehicle to pass. If there is no space to pass due to other vehicles blocking the road, please stop and do Code Blue, do not reverse. Keep low speed and be ready to stop for pedestrians using the bend. Be aware of cyclists.

NARROW LANE ON APPROACH | NORBERT ROAD

Narrow lanes and raised speed humps. Care and caution. Slow down.

PEDESTRIANS CROSSING | RYE LANE

Pedestrians crossing where there is no designated crossing. Cycle lane Beware of pedestrians and drive with care and caution.

VOLUME OF PEDESTRIANS | AYLESHAM CENTRE

Low raised kerb side; same level as the road. Pedestrians and cycles. Be aware of pedestrians and drive with care and caution when serving bus stops. Stay in lane and look out for cyclists.

TIGHT TURN | SOUTHAMPTON WAY

Tight turn, zebra crossing, cyclists. Keep speed low and be ready to stop for pedestrians using the zebra crossing. Be aware of cyclists.

SPEED HUMPS AND TIGHT TURN COTTAGE GREEN

Speed humps and tight turn from Southampton Way into Cottage Green. Use low speed and check position when turning left or right.

HIGH SPEED HUMPS | WELLS WAY

Use low speed risk of tyre and suspension damage.

SPEED HUMPS | ALBANY ROAD

Use low speed risk of tyre and suspension damage.

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

PEDESTRIANS CROSSING | BRICKLAYERS ARMS

Pedestrians crossing where there is no designated crossing. Care and caution and be aware of pedestrians and cyclists.

LOW TREES | NEW KENT ROAD JUNC RODNEY PLACE

Trees too close to the road. Care and caution especially during peak hours.

TURNING RIGHT | NEW KENT ROAD JUNCLONDON ROAD

Turning right into London Road from New Kent Road. Also, from London Road to New Kent Road, be aware of cyclists and lost motorists filtering through. Extreme care and caution must be exercised.

VARIOUS HAZARDS | NEWINGTON CAUSEWAY

Turning left into Newington Causeway, single lane traffic, be aware of traffic changing lanes at last minute. Look out for pedestrians crossing and for cyclists.

ROAD LAYOUT | BOROUGH HIGH STREET

Speed restriction, extended pedestrian area. Take extreme care and caution in this area and beware of speed restrictions and cyclists.

RESTRICTED ENTRY | UNION STREET

Restricted entry except buses, taxis, cyclists, motorcyclist, e-Scooters and pedestrians. Look out for pedestrian on the wrong side of barrier. The barriers are for 2 meters social distancing following COVID19 pandemic.

PEDESTRIAN BARRIER | LONDON BRIDGE STATION

Large volume of pedestrians, cyclists, restricted access due to road layout and roadworks. Look out for pedestrian on the wrong side of barrier. Large volume of commuters on bikes and e-Scooters.

ROAD LAYOUT | BOROUGH HIGH ST / SOUTHWARK ST

Large volume of pedestrians, cyclists, restricted access due to road layout and roadworks. Look out for pedestrian on the wrong side of barrier. Large volume of commuters on bikes and e-Scooters.

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

VOLUME OF PEDESTRIANS | SOUTHWARK STREET

Large volume of pedestrians due to nightclubs. Look out for pedestrians crossing the road without warning.

VOLUME OF PEDESTRIANS | IMAX ROUNDABOUT

Large volume of pedestrians due to pubs and nightclubs. Exercise care and caution when navigating the roundabout and get in the right lane. Look out for pedestrians crossing without warning.

PEDESTRIAN BARRIERS | WATERLOO BRIDGE

Pedestrian protection metal barriers close of the bus lane filtering all traffic to the offside lane. Care and caution to be exercised when joining traffic.

PEDESTRIAN BARRIERS | WATERLOO BRIDGE

Pedestrian protection metal barriers end. however cyclists/e-Scooters emerge into the bus lane. Care and caution to be exercised when joining the bus lane.

TOURISTS | STRAND / TRAFALGAR SQUARE

Large volume of pedestrians due to pubs and nightclubs. Exercise care and caution when navigating the roundabout and get in the right lane. Look out for pedestrians crossing without warning.

PEDESTRIANS WHITEHALL/WHITEHALL PLACE

Pedestrians crossing. Extreme care and caution when turning onto Whitehall Place as pedestrians not expecting a bus to turn there.

LOW TREE | NORTHUMBERLAND AVENUE

Stand on the left. Low trees. Extra caution to be taken when pulling into and out of the stand to avoid tree strikes.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE WEAR YOUR HI-VIS WITHIN THE GARAGE GO SLOW! MANDATORY SPEED OF 5 MPH WITHIN THE GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO DESIGNATED PATHS AND WALKWAYS NO EXCUSES PLEASE ABIDE BY THE RULES. IT'S MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER LOOK OUT FOR CYCLISTS DRIVE SLOWLY PARK FERRY VEHICLES WITHIN DESIGNATED AREAS USE THE
HORN WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES ARE SILENT. BE EXTRA CAUTIOUS WHILST ON THE MOVE! FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE



AND THINK FIRST!

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM: GIVE ACCURATE INFORMATION. WE'RE HERE TO ASSIST!

ROUTE N343 | CURTAILMENT ABBREVIATIONS:

TS Trafalgar Square, Whitehall **ALD** Aldwych

LBGLondon BridgeECElephant & CastlePBSPeckham, Bus StationPRPeckham Rye

NXJ New Cross, Jerningham Road

FACILITIES | THROUGHOUT THE ROUTE

- New Cross Bus Garage. Do not take passengers onto the forecourt.
- **Trafalgar Square.** Facilities in McDonald's on Whitehall (by last bus stop)

If you urgently need to use the following interim facility, please inform iBus first.

• **Peckham Bus Station.** Do not take passengers onto the forecourt.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, hold down the Code Red button on your vehicle's radio for at least 3 seconds until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. You should not use the radio whilst the vehicle is in motion.



Call your garage for non-emergency, mechanical defects, help or advice



Call CentreComm for non-emergency, incident reporting or diversions



Call CentreComm for emergency services, passenger injury or assault

THINGS TO REMEMBER MAKE NOTES ALONG THE WAY!

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